

Immediate

F.No.J-14011/1/2014-e-Gov.
Government of India
Ministry of Water Resources,
River Development & Ganga Rejuvenation,
(e-Governance Cell)

Shram Shakti Bhawan, Rafi Marg,
New Delhi, dated the 13th April, 2015.

Subject:- e-Governance & Website issues of MoWR, RD & GR – certain discrepancies identified in the Website of the Ministry- reg.

The undersigned is directed to forward, herewith, a copy of letter No.M-72016/1/2013-NWM dated 27.03.2015 received from Dr. A. P. Singh, Consultant, NWM and to say that certain flaws/ discrepancies have been identified in the designing part as well as in the content part of the Website of the Ministry by Dr. A.P. Singh, who was directed to review the content of the Website by JS (A) during a meeting held on 20.03.2015.

2. You are, therefore, requested to take appropriate action in this matter. The unclassified data relating to water domain may be uploaded on the Website. The requisite content for the link/s viz. what's new, public grievances, Grievances redress, RTI link etc wherever updating has been suggested / required, may be furnished to egov-mowr@nic.in and ajaykgupta@nic.in.

This has the approval of JS (PP).

Encl:- As above.

As above
13/4/15
(A. K. Gupta)

Under Secretary to the Government of India,
Ph. 011-23714350

To,

1. All Website Nodal Officers of the Ministry.
2. **Technical Director, NIC** for taking appropriate action in bringing out a provision to download the data in excel format and to upload this on Intra-MoWR under circulars for e-Governance.

Copy to:

PS to JS (PP), MoWR, RD & GR

File No. M-72016/1/2013-NWM-509
Government of India
Ministry of Water Resources,
River Development & Ganga Rejuvenation
National Water Mission

2nd Floor, Block No. 3,
CGO Complex, Lodhi Road,
New Delhi 110003
Tel/Fax: (011) 24369170

Dated: 27th March, 2015

Sub: e-governance & Web site issues of MoWR, RD & GR: reg

As desired by the Joint Secretary (A) during the Meeting held on 20-3-2015 at 3.00 PM in the Conference Hall of the Ministry, the undersigned has seen the Website of the Ministry. Few suggestions are attached herewith for kind perusal.

[Signature]
27/3/15
(A.P.Singh)
Consultant

To,
Shri A.K. Gupta
Under Secretary
e-governance Cell
MoWR RD & GR

Self govt
27/4/15

[Signature]
01/4

164/e-Gov.
01/4/2015

Suggestions for improvement in MoWR, RD & GR Website

1. National Emblem (Ashoka) should always be at the Top & Centre. Hon'ble Ministers photographs are placed a little beyond the height of National Emblem. (Please see the web page of Census of India (Ministry of home Affairs, Flag "A"). The Ashoka Emblem should also be above all as per the DOPT instructions.
2. Visualization of the website may be contextual (related to water resources) as the water is a essential part of life and attached with everybody. Therefore, there may be feeling of water on the first page of the website.
3. Periodic updation of website is essential mainly on sub topic level.
4. There is further scope to improve e-book. In e-Book, provisions are there where one can go to a particular page in Search option. There may also be e-books for other division's.
5. In "what's new" running sub-topic "news paper clipping" of dated 20/11/2014 is placed whereas many such news paper clippings are available till date.
6. In sub section 'Organisation', there are many organisation in the Ministry like National Mission for Clean Ganga. Within this sub-section, some sites (Micro sites) are linked and some are not. Therefore, all may be linked on this pattern.
7. In 'Induction Matter', search option may be added (word or page option).
8. In sub section 'About the Ministry'- In the 'Sub-Wing' section full name of the wing may be given on the heading itself. Like B&B wing should be "Brahmaputra & Barak Wing" for easier knowledge of the common man.
9. There is no water data available on the website domain (except data of sensitive and classified nature) which may be made available to Researchers, Academician, Students and others. There may be provision to download the data in Excel format like Census of India Web site which has put its "Population and Housing data" with a provision to save / download the data in excel format.
10. In the sub section 'About the Ministry' and its further sub section 'Organisation chart' may please be seen. In the Organisation chart, hierarchy may be without name as the names and designation of "Senior Officers" are already given in 'who's who' section. It may be expanded up to its other subordinates and attached officers (e.g. MoEF & Climate Change Website placed at Flag 'B').

- ii. The list of options in the home page may be organized in a user friendly manner. (Clubbing of multiple related options may be explored to make the list concise and navigable).
 12. Many sections are not updated since long. Example- (i) Public grievances (last updated 20-06-2013), (ii) Grievance redress (last updated 23-07-2014) etc. Please see.
 13. RTI link may be further looked into as it is last updated on 26-12-2014.
 14. Every page should invariably contain a link to home page. Example- "Narmada Control Authority" under RTI opens in the same page (should open in a different page as it refers to another website), thereby breaking the link to home page.
 15. The 'Guidelines for developing Indian Government Website (GIGW) developed by NIC and adopted by Department of Administrative Reforms and Public Grievances (DARPG) may kindly also be seen. The website certification is also required.
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