

No. 20011/1/2014-Genl. Admn.
Govt. of India
Ministry of Water Resources, RD & GR
GA Section

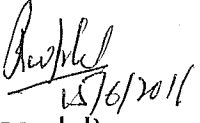
Shram Shakti Bhawan, Rafi Marg,
New delhi, dt. 15.06.2016

CIRCULAR

All Officers/Sections In-Charge are hereby informed that Aadhar Enabled Biometric Attendance System (AEBAS) devices like Wall Mounted Tablets, Desktop Finger Devices and IRIS-Eye Scanner Device installed in various buildings of this Ministry are under 2 years warranty which is valid upto September, 2016 or later. In case the issue relating to malfunctioning of devices which cannot be resolved by the local NIC, the BAS Support Team, NIC, CGO Complex, Delhi may be contacted phone numbers as given below:-

(i) Application development team	: 011-24305056/24305063
(ii) Application support Helpdesk	: 011-24305050/24305059
(iii) Device support Helpdesk	: 011-24305997
(iv) Device distribution Helpdesk	: 011-23488379
(v) Sh. Neeraj Kulshreshtha, Mgr	: 011-24305057
(vi) Sh. S. Mahalingam, PSA	: 011-24305858
(vii) Sh. L.R Malik, TD	: 011-24305295

2. The contract number of helpdeskt has been uploaded in Intra MoWR.


15/6/2016
(Roop Lal)

Section Officer(GA)
Tel. No. 23719816

To,

1. All Officers/Sections In-charge of this Ministry.
- ✓ 2. Director(Tech.), NIC – for uploading.