

**IMMEDIATE**

No. A.38013/1/2013-Admn.  
**Government of India**  
**Ministry of Water Resources, River Development &**  
**Ganga Rejuvenation**  
(ISO 9001:2008 Certified)  
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Shram Shakti Bhavan, Rafi Marg,  
New Delhi, the 8<sup>th</sup> August, 2016

**CIRCULAR**

Subject - Financial Literacy & NPS Awareness Survey.

The proposal to provide choice to the government sector subscribers for deciding the investment pattern and selection of Pension Fund manager (PFM) is under consideration in Pension Fund Regulatory and Development Authority (PFRDA). Keeping in view the long lasting effect on the corpus accumulations by providing choice to the government sector subscribers, it becomes all the more important to gauge the levels of financial literacy and NPS awareness, prevailing in the government sector. As part of the drive to assess the level of financial literacy and improve financial literacy specifically relating to pension scheme, PFRDA has derived a simple questionnaire (copy enclosed) aiming to know the knowledge and awareness about investments in general and NPS in particular in order to arrive at the conclusions, which is available online at [www.pfrda.org.in](http://www.pfrda.org.in). The results of the survey will enable them to design future programmes for enhancement of financial literacy levels amongst the government sector subscribers.

2. All the NPS subscribers of this Ministry are requested to participate in above survey and submit the filled up questionnaire to the undersigned for onward transmission of the same to PFRDA.

  
(Sobhana Francis)  
Section Officer(Admn.)  
TEL. NO. 23710333

To,

1. All the NPS subscribers of Ministry(Sectt.).

Copy to:

1. NIC Cell for uploading on the intranet of this Ministry.

S.No. 52 (R)

भारत सरकार  
MINISTRY OF COMMUNICATION AND IT  
संचार एवं सूचना प्रौद्योगिकी मंत्रालय  
DEPARTMENT OF TELECOMMUNICATIONS  
दूरसंचार विभाग  
20, ASHOKA ROAD, SANCHAR BHAWAN  
20- अशोका रोड, संचार भवन  
NEW DELHI-110001  
नई दिल्ली-110001

No:7-24/ NPS circulars/TA-II/-16/3384703412

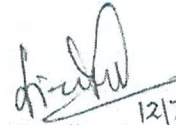
Dated /4 .07.2016

To,  
All Heads of Circle/TDSAT/TEC/PAO(HQ)/NICF

Subject- Financial Literacy & NPS Awareness Survey

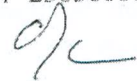
Kindly find enclosed copy of PFRDA Circular No. PFRDA/19/CG/1/37 dated 21<sup>st</sup> June 2016 regarding "Financial Literacy & NPS Awareness Survey".

You are requested to give wide publicity to all NPS subscribers to encourage them to participate in the survey.

  
(S.R. Chaudhary) 12/7/16

सर चौधरी  
ADG (DCA)  
एडीजी(डीसीए)

Ph/दूरभाष 011- 23036060





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पेंशन निधि विनियामक और  
विकास प्राधिकरण

बी-14/ए, छत्रपति शिवाजी भवन,  
कुतुब संस्थागत क्षेत्र,  
कटवारिया सराय, नई दिल्ली-110016.

दूरभाष : 011-26517501

फैक्स : 011-26517507

वेबसाइट : www.pfrda.org.in

**PENSION FUND REGULATORY  
AND DEVELOPMENT AUTHORITY**

B-14/A, Chhatrapati Shivaji Bhawan,  
Qutab Institutional Area,  
Katwaria Sarai, New Delhi-110016.

Ph : 011-26517501

Fax : 011-26517507

Website : www.pfrda.org.in

FILE NO. PFRDA/19/CG/1/37

21st June, 2016

To

The Principal Chief Controller of Accounts,  
Department of Telecommunications,  
Rm. No 709, 7th Floor, Sanchar Bhavan,  
Department of Telecommunication (DOT)  
20-Ashoka Road,  
New Delhi - 110001

Dear Sir/Madam,

**Subject: Financial Literacy & NPS Awareness Survey**

For government employees, NPS is a part and parcel of their salary structure and a means for old age financial security. The proposal to provide choice to the government sector subscribers for deciding the investment pattern and selection of Pension Fund Manager (PFM) is under consideration. Providing choice to the government sector subscribers will have a long lasting effect on the corpus accumulations. Therefore, it becomes all the more important to gauge the levels of financial literacy and NPS awareness, prevailing in the government sector, before providing various choices to the subscribers.

2. As part of the drive to assess the level of financial literacy and improve financial literacy specifically relating to pension scheme, PFRDA has devised a simple questionnaire (copy enclosed) which is available online at [www.pfrda.org.in](http://www.pfrda.org.in). The survey will be conducted online and remain opened till 31.07.2016 for government sector subscribers. The questionnaire, which has been put up on the website, may also be filled up and sent to PFRDA in physical form also. The questionnaire is aimed to know the knowledge and awareness about investments in general and NPS in particular in order to arrive at the conclusions.

3. The results of the survey will enable us design future programmes for enhancement of financial literacy levels amongst the government sector subscribers. Therefore, we request you to put up information relating to the online survey on the notice boards or disseminate the information through any other appropriate channel available in your respective Ministry/ Department so that the employees are apprised about the same. Kindly emphasize on participation by maximum number of employees in your Ministry for better analysis of the responses by us.

Yours sincerely

(Pravesh Kumar)

Deputy General Manager

ADG/CD/CD  
78/Dir/CD  
11/6

10/6/16

AD/TA/TA  
8/3/16



(To be conducted through CRA / Through the Government Offices)

Subject: Survey to gauge the level of awareness of the Government Employees about NPS and their understanding of the impact of making investment choices.

New Pension Scheme, now known as National Pension System (NPS) is a defined contributory pension scheme, and has been introduced for all Central Government employees joining service on or after 1<sup>st</sup> January 2004. Most of the State Governments have also notified NPS for their employees effective from the date of notifications by the respective governments.

Being a Government employee joining the services after the specified cut-off date, you are mandatorily covered under NPS.

This questionnaire is aimed to know your knowledge and awareness about investments in general and NPS in particular so that the financial literacy and awareness campaigns could be designed and targeted appropriately. As part of the drive to assess the knowledge and improve financial literacy specifically relating to pension scheme, PFRDA has devised a simple questionnaire which is also available online at [www.pfrda.org.in](http://www.pfrda.org.in). All government employees who are subscribers of NPS are requested to answer. The response will be analyzed on aggregated basis and the result of the survey will be published on our website at [www.pfrda.org.in](http://www.pfrda.org.in)

Particulars of the Respondent	Details
Your PRAN Number	
Mobile No. (optional)	

Part A - Finance and Investments

Please answer the following questions (Tick the suitable option)

1 If you have some money, is it safer to put it in one investment or in multiple investments?

- a) Single
- b) Multiple


2 If prices double in the next 5 years and your income also doubles, will you be able to -

- a) Buy less than you can buy today
- b) The same as you can buy today
- c) More than you can buy today


3 Suppose you need to borrow Rs.1000, which is the lower amount to pay back after one year -

- a) Rs. 1050
- b) Rs. 1000 plus 4% quarterly compounding interest per annum
- c) Rs. 1000 plus 6 % simple interest per annum


4 Suppose you open a bank FD for 2 years and the bank pays 8% per annum on the FD. In the second year, will the bank -

- a) Pay the same interest as in the first year
- b) Pay more interest than in the first year
- c) Pay less


5 If you have a Saving Bank account for Rs. 1000 at 5% per annum, the amount you will have after 3 years if you don't withdraw any amount will be -

- a) Rs. 1150
- b) Less than Rs. 1150
- c) More than Rs. 1150


6 Do you know the difference between nominal and real returns?

- a) Nominal Returns and Real Returns are fixed interest rates on investment.
- b) Nominal Returns are returns earned on Investments whereas Real Returns are returns earned after deducting the inflation rate.
- c) Both are the same.


7 Do you know the risks involved in investing in shares?

- a) The prices of shares may become lower than the purchase price resulting in loss of capital.
- b) The prices may remain stable with no appreciation.


- c) No income on shares, when nil dividend is announced by the company.  
 d) All of the above.


8 Which of the following investments have the potential to generate the maximum returns over a long period?

- a) Shares  
 b) Corporate Bonds and Debentures  
 c) Government Securities  
 d) Bank Deposits  
 e) Real Estate  
 f) Gold  
 g) Don't know


#### Part B- National Pension System

Please answer the following questions (Tick the suitable option)

1 Do you know that you and your employer are required to contribute every month towards NPS for accumulating the corpus for your retirement?

- a) Yes  
 b) No


2 If yes, what is the amount that you and your employer are required to contribute?

- a) 10% of salary (Basic+DA) by employee as well as employer  
 b) 12% of salary by employee as well as employer  
 c) No contribution is required  
 d) Not aware


3 Do you know the return you get on your contribution?

- a) Fixed Rate announced by Government every year  
 b) Fixed Rate announced by PFRDA  
 c) Return is market linked and is variable  
 d) Don't know


4 Do you know who decides where your contributions will be invested?

- a) Government  
 b) PFRDA  
 c) Yourself  
 d) Don't Know


5 Do you know who invest your funds?

- a) Government

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- b) Pension Fund Managers selected by PFRDA  
c) PFRDA  
d) Don't know


6 Do you know where your contributions are invested?

- a) In Share Market  
b) in Commodities Market  
c) In Banks and Companies  
d) In all types of securities allowed by PFRDA for investments like Equity, Government Securities, Corporate Bonds, Mutual Funds, bank Deposits, etc.  
e) Don't know


7 Do you know the names of fund managers in NPS?

- a) RBI  
b) SBI  
c) Pension fund managers sponsored by LIC, UTI and SBI  
d) ICICI


8 Do you think Govt. employees should choose their Pension Fund Managers?

- a) Yes  
b) No  
c) Not sure


9 Should Government employees decide in which securities-Equity Share, Govt. Bonds and Corporate Debenture etc. and in what proportion should their contributions should be invested?

- a) Yes  
b) No  
c) Not sure


10 Do you know that you can save Income Tax by investing more than the mandatory contribution?

- a) Yes  
b) No  
c) Not aware  
d) Aware but shall invest in other financial instruments.


11 What is of maximum concern to you regarding your contributions?

- a) Safety of the principal amount  
b) High Returns  
c) Fixed Returns  
d) Real Returns
