

I/40850/2020

F.No. F-23014/66/2020-Coord.  
Government of India  
Ministry of Jal Shakti  
Department of Water Resources, RD & GR  
(Coordination Section)

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Room No. 5, B-Wing, Ground Floor,  
Shastri Bhawan, Dr. Rajendra Prasad  
New Delhi, Dated 12.11.2020

**OFFICE MEMORANDUM**

**Subject:- MTNL is offering EPABX services at a very nominal rental for Corporate Customers/Govt./PSUs etc - reg.**

The undersigned is directed to forward herewith a copy of letter as received from Executive Director, MTNL (A Govt. of India Enterprise) vide letter no. **GM (EB&MKTG)/EPABX/Secy./20-21** dated 21.10.2020 on the aforesaid subject for information and compliance.

**(Rajan Bhasin)**  
**Under Secretary to the Govt. of India**  
**Tel: 011-23074033**

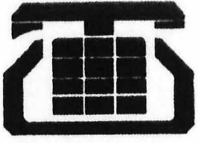
**Encl: As above**

To

1. Head of all Organizations under this Department
2. All Sections/Wings/SMDs of the Department

Copy for information to:

1. DS (Admin), Department of Water Resources, RD & GR



# महानगर टेलीफोन निगम लिमिटेड

(भारत सरकार का उद्यम)

**MAHANAGAR TELEPHONE NIGAM LTD**

(A Government of India Enterprise)

कार्यालय :

ईस्टर्न कोर्ट

जनपथ, नई दिल्ली-50

दूरभाष : 91-11-23325544

फैक्स : 91-11-23322424

ई-मेल : [edd@bol.net.in](mailto:edd@bol.net.in)

: [harweshbhatiya@gmail.com](mailto:harweshbhatiya@gmail.com) (pers.)

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[harweshbhatiya@gmail.com](mailto:harweshbhatiya@gmail.com) (pers.)

No.GM (EB & MKTG)/EPABX/Secy./20-21

Dated the, 21<sup>st</sup> October 2020

हरवेश भाटिया

कार्यकारी निदेशक

**HARWESH BHATIYA**

Executive Director

Respected Sir,

At the outset, I would like to extend warm greetings on behalf of MTNL (Mahanagar Telephone Nigam Limited), a Central Government telecom PSU. In order to provide an efficient, cost effective communication system within the office and also for expenditure curtailment towards telecom services, MTNL is offering EPABX services at a very nominal rental. This comes without any Capital Cost for Corporate customers/Govt./PSUs etc. It may be noted that AMC of the system is included in this rental package. IP Phones, digital instruments, additional consoles can also be provided on nominal rent with the EPABX, if required. Thus we provide one stop solution for office telecommunication needs.

Using EPABX with PRI/Fixed line nos., significant reduction in expenditure can be made as all intra EPABX calls are free and only outgoing calls are chargeable. As already mentioned above, no separate AMC is being charged for maintenance of system and existing Pilot numbers can be used. Reputed brands of EPABX are provided. For video conferencing and better connectivity IP phones, Digital Phones are being provided on rental basis as optional items with EPABX.

MTNL is having a robust telecom infrastructure to provide seamless telecom services.

In case your ministry/department needs any further clarification, a team of technical/marketing personnel headed by Smt. Smriti Trivedi, AGM (A) EB, Mobile: 9013131390 would be pleased to provide all necessary details.

Looking forward for your favourable response.

With warm regards,

Yours sincerely,

  
(HARWESH BHATIYA)

**Shri Upendra Prasad Singh**

Secretary

Ministry of Jal Shakti

Shram Shakti Bhawan, Rafi Marg

New Delhi-110001