

I/40836/2020

F-20019/25/2020-Coord  
Government of India  
Ministry of Jal Shakti  
Department of Water Resources, RD & GR  
(Coordination Section)

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Room No. 5, Ground Floor, B-Wing  
Shastri Bhawan, Dr. Rajendra Prasad Marg  
New Delhi, Dated: 11<sup>th</sup> November, 2020

**OFFICE MEMORANDUM**

**Subject: Jeevan Pramaan/Digital Life Certificate Services through Postmen and Gramin Dak Sevaks in the prevailing situation of Covid-19 pandemic.**

The undersigned is directed to forward herewith a copy of DO letter no. 5-4/2019-

PBI dated 04.11.2020 from the Secretary, Department of Posts to all Secretaries on the subject cited above for information and necessary action.

(Rajan Bhasin)

Under Secretary to the Govt. of India  
Tel: 011-23074033

Encl: As above

To

1. All the Heads of Organizations/Wings/Divisions under this Department.
2. DS (Admin)/Director (NIC), Department of Water Resources, RD & GR.

Copy for information to: The Secretary, Department of Posts, Dak Bhawan, New Delhi.

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प्रदीप्त कुमार बिशोई  
Pradipta Kumar Bisoi  
सचिव / Secretary



डाक विभाग / Department of Posts  
संचार मंत्रालय / Ministry of Communications  
भारत सरकार / Government of India

D.O. No. 5-4/2019- PBI

२५/११

Dated 04.11.2020

Dear Madam/Sir,

This is regarding provision of Jeevan Pramaan/Digital Life Certificate Services at the doorstep of the pensioners through India Post Payments Bank (IPPB).

2. As you are aware, India Post Payments Bank (IPPB) is working with a vision of becoming most accessible, affordable and trusted bank of our country with the motto "Aapka Bank Aapke Dwaar". IPPB has established a national network more than 1,36,000 access points in Post Offices and more than 189,000 Postmen & Gramin Dak Sevaks with smartphones and biometric devices to provide Doorstep Banking Services.

3. Our Postmen and Gramin Dak Sevaks can now generate Jeevan Pramaan/Digital Life Certificate at the doorstep of all the pensioners whose pension sanctioning authorities are equipped to accept digital life certificates.

4. In view of the above, I would like to request you to instruct all concerned to avail the Jeevan Pramaan/Digital Life Certificate Services though our Postmen and Gramin Dak Sevaks considering the current COVID pandemic situation.

With regards,

Yours sincerely,

(Pradipta Kumar Bisoi)

All Secretaries, Ministries/Departments  
Government of India